

SPECIAL TERMS AND CONDITIONS OF SALES FOR TESTING AND CERTIFICATION SERVICES

These Special Terms of Sales, as a supplement to the **General Terms and Conditions of Sales**, apply only to testing and certification services.

Special Terms of Sales apply only in the cases when other terms and conditions are not stipulated in an offer or a contract.

In the event of a conflict between the provisions of the General Terms and Conditions and the Special Terms and Conditions of Sales, the Special Terms and Conditions of Sales shall apply.

- 1) The Applicant cannot obtain a positive test report if during testing is shown that the test object does not meet all the criteria of the standards and/or Directives according to which it is tested.
- 2) The certification procedure is possible only if the test object for which certification is required, meets the essential requirements of the prescribed standards and/or Directives that must be applied in the procedure.
- 3) KEEI shall not be liable for any damage to the test object if the damage occurred during testing, carried out in accordance with the prescribed conditions of the standards that the device must meet. Some test methods are destructive, in which case, the test object cannot be returned to the Applicant in the original (delivered) condition.
- 4) For some test objects, the performance of the testing environment shall be defined with the Applicant before testing procedure starts, which enables the application of the required test methods. This is often accomplished by additions provided by the Applicant. In that case, the Applicant is obliged to submit the test object with all necessary additions connected, i.e., KEEI has no obligation of connecting the test objects and the additions.
- 5) Before the start of the testing, the Applicant undertakes to submit the complete documentation related to the test object in electronic or printed form. In addition to the documentation, the Applicant is obliged to provide KEEI with all other relevant information about the test object to avoid possible risks that may compromise the safety of KEEI laboratory staff during the testing, further complicate test conditions, and/or lead to the destruction of the test object or test equipment.
- 6) If during the testing procedure any deficiencies occur that must be rectified before the testing is further continued, KEEI will notify the Applicant by email. Within 30 days after receiving the notification, the Applicant is obliged to eliminate all deficiencies. The time spent on rectifying deficiencies/non-compliances does not count towards the deadline within which KEEI is obliged to perform the service. If the Applicant notifies KEEI in writing that he does not want to continue the testing procedure of the object, KEEI reserves the right to invoice all costs incurred until the termination of testing.
- 7) Depending on the type of object and test being performed, in some cases, it is possible to repeat the testing after the test object fails to meet the criteria required for a positive test report. Repeated testing causes additional costs. KEEI will inform the Applicant about the amount of additional costs in an Offer or during the testing procedure, i.e., it will not repeat the testing before the Applicant's written consent.